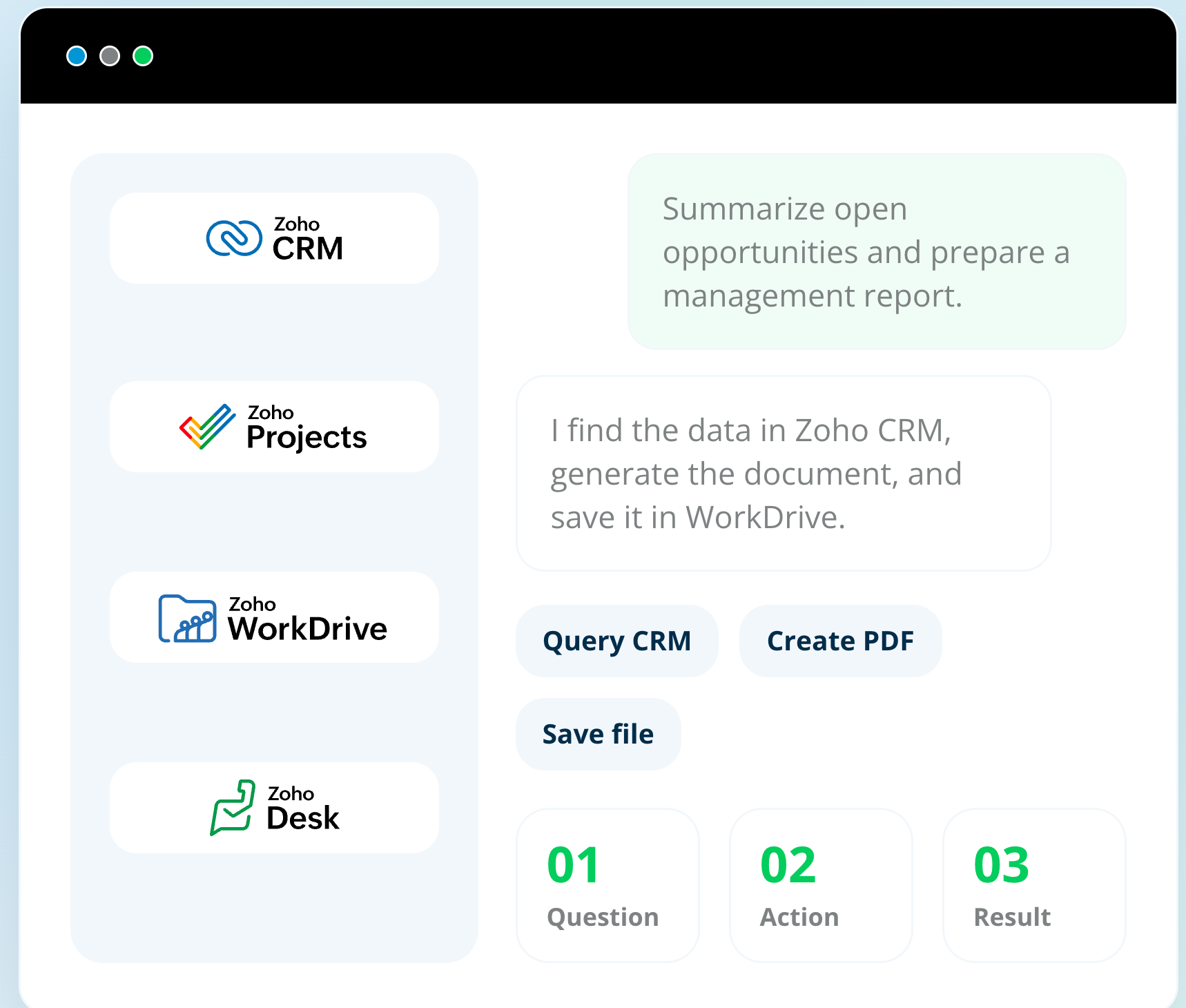


Do more with AI without leaving your **work** **systems**

Query **data**, create **documents**, execute **actions**, and automate tasks with AI connected to Zoho and the applications your company already uses.

[Talk to a specialist](#)

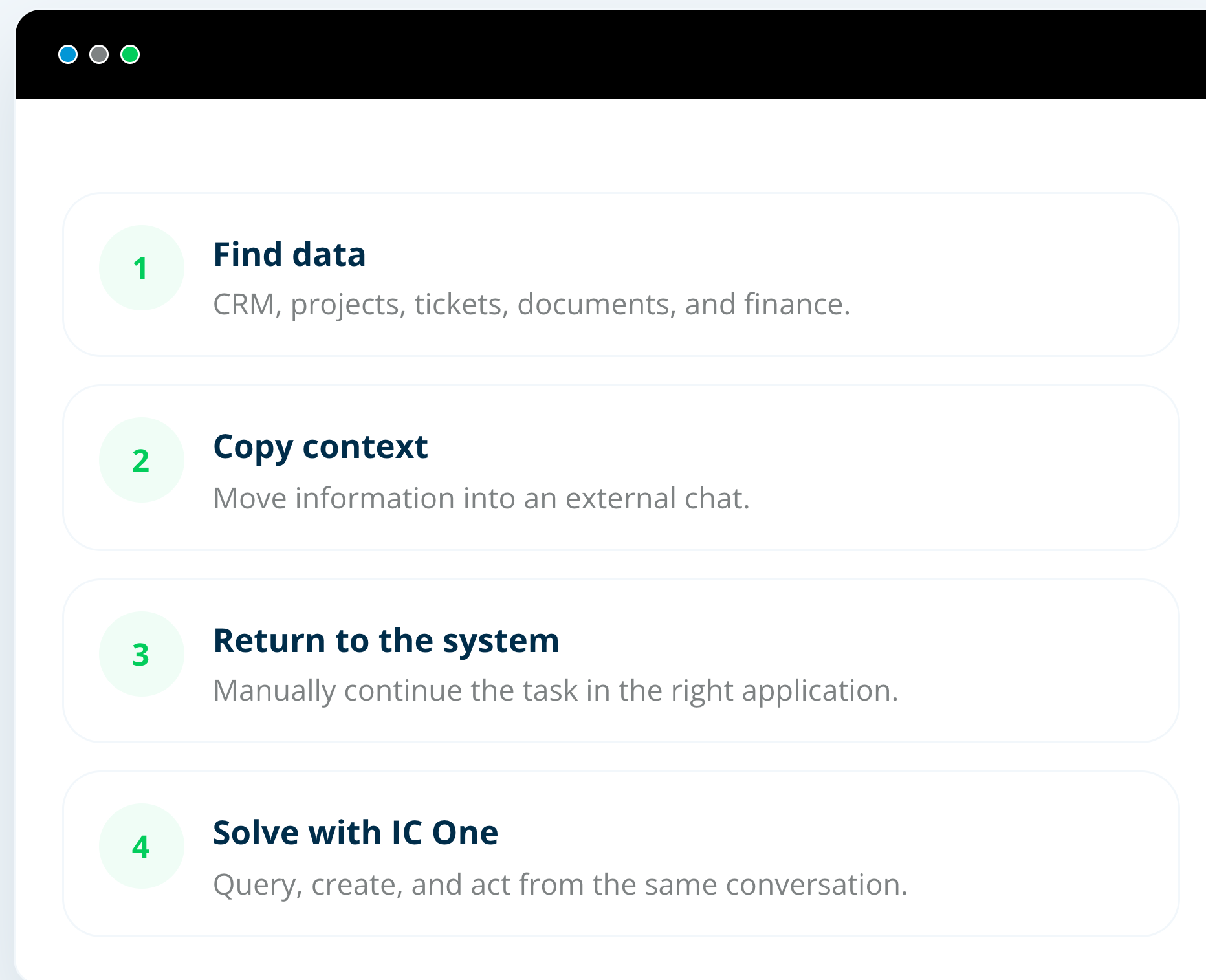


THE CHALLENGE

When using AI means **copying and pasting** information between systems

AI can help **analyze, draft, and solve tasks**. But when it needs information from **CRM, projects, tickets, documents, or financial systems**, the user still has to find the data, move it into the chat, and return to the right application to continue working.

IC One brings AI into the company's **operational environment**, so it can work with **business data and tools** from a conversational interface.



Query, create, act, and **automate**

01

Query

Ask natural-language questions about **CRM, projects, support, documents, finance**, and other enabled sources.

02

Create

Generate **documents, PDFs, spreadsheets, and CSV files** from the conversation and save them in Zoho WorkDrive.

03

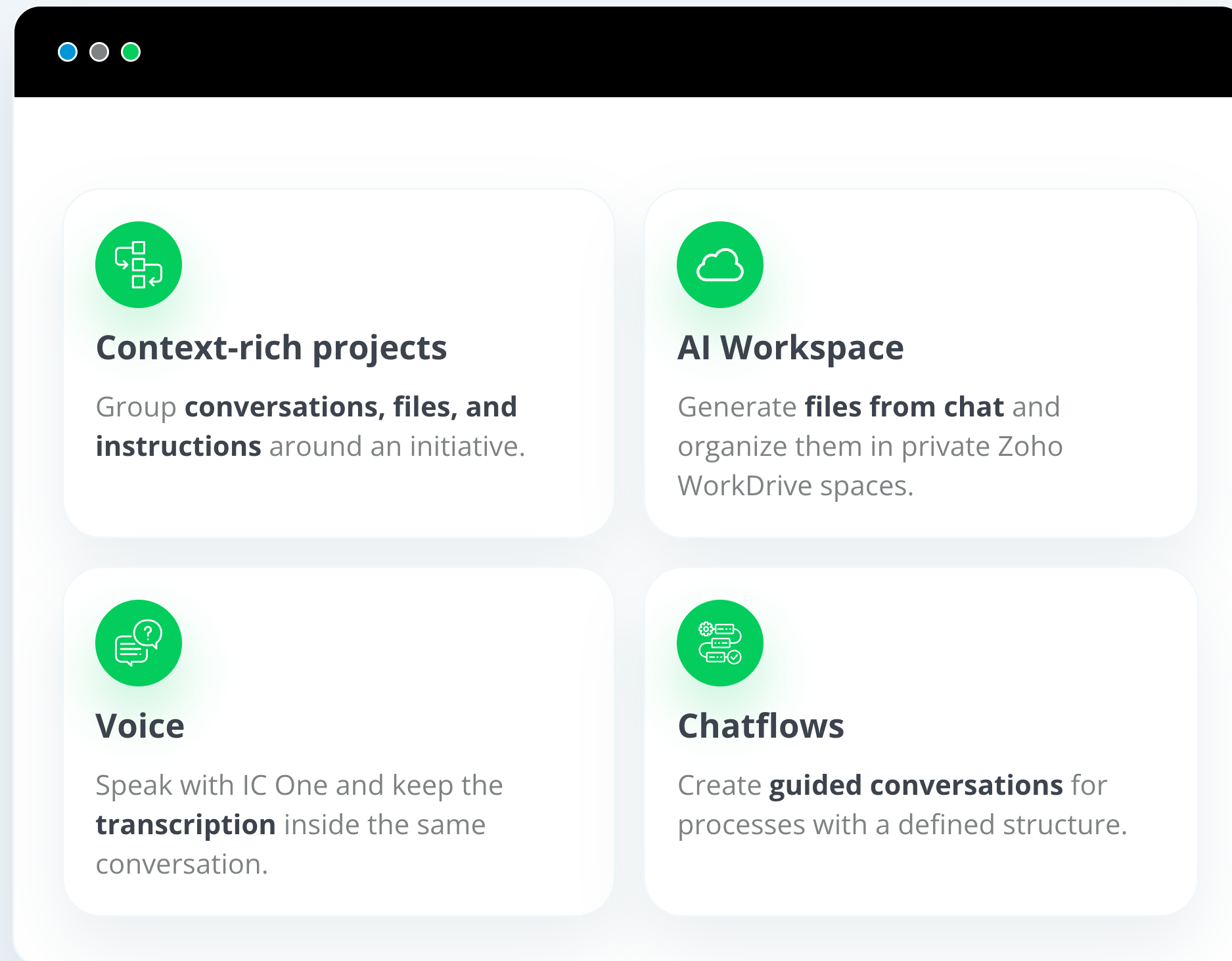
Act

Create or update information in write-enabled applications, such as **Zoho CRM, Projects, Desk, or WorkDrive**.

04

Automate

Schedule recurring tasks for reports, follow-ups, status reviews, and other processes defined by the organization.



MORE THAN AN AI CONVERSATION

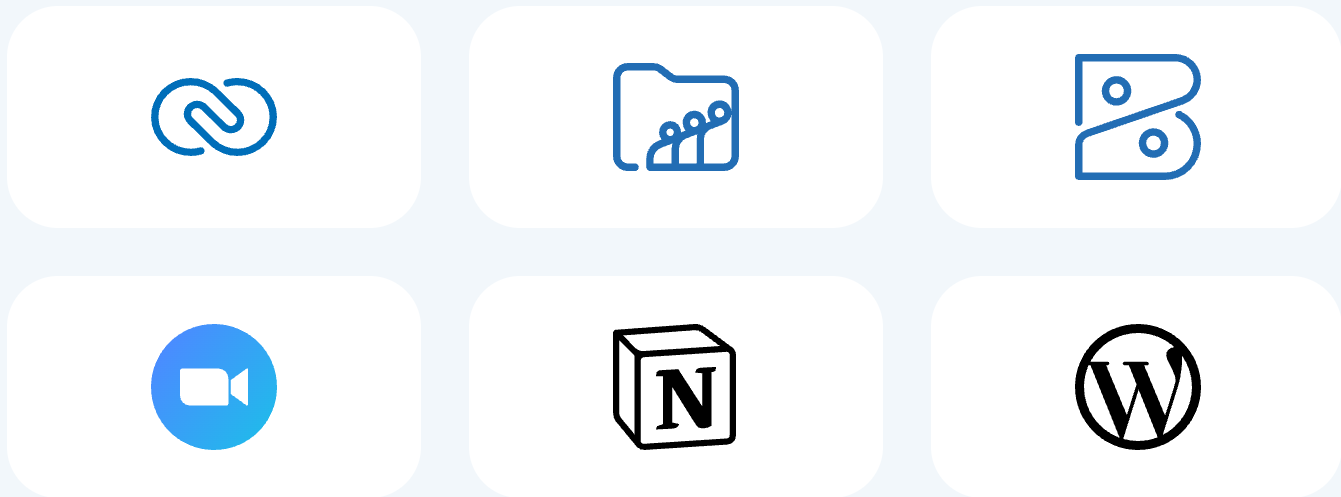
An experience built to work with **operational context**

IC One does more than respond. It helps maintain **context by initiative**, generate **files**, use **voice**, guide processes, and complement internal information with **web search** when the task requires it.

CONNECTED APPLICATIONS

Work on top of the applications your company already uses

IC One connects through MCP with business tools to query information and, when enabled, execute actions.



	Search, create, and update records.
	Query tasks and milestones, update statuses, and log time.
	Work with tickets, contacts, accounts, and knowledge.
	Query, upload, and create files.
	Query invoices, expenses, and financial information.
	Zoom, Notion, and WordPress according to each implementation scope.

Enterprise AI with permissions, sessions, and isolated credentials

Not every user needs access to the same information or the same actions. IC One allows access to be managed by organization and user.

Individual permissions

In Zoho connections, sessions can respect existing permissions so each person works within their authorized scope.

Organization-level isolation

The platform keeps each organization's credentials and configurations isolated.

Configurable capabilities

InterConnecta configures the applications, tools, access, and capabilities needed for each implementation.

FOR ORGANIZATIONS READY TO OPERATE WITH AI

How much manual work does your team still do after getting an AI response?

[Connect AI with your operation](#)