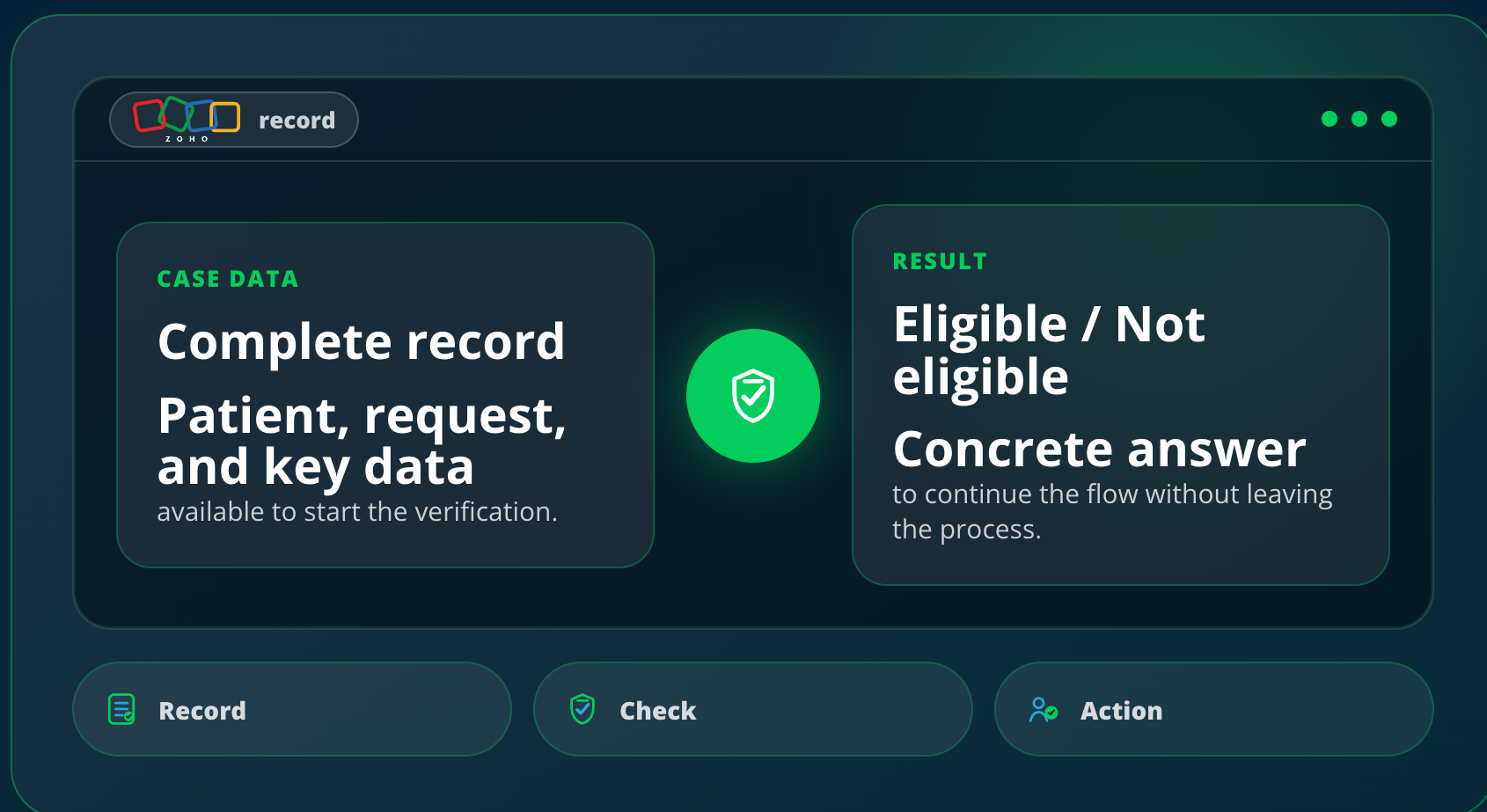


| AI TOOLS

Medicaid Eligibility

Verify eligibility without taking the process out of Zoho

Medicaid Eligibility uses the **information already available in the record** to run the eligibility check and return a **clear result** the team can use to keep the case moving.



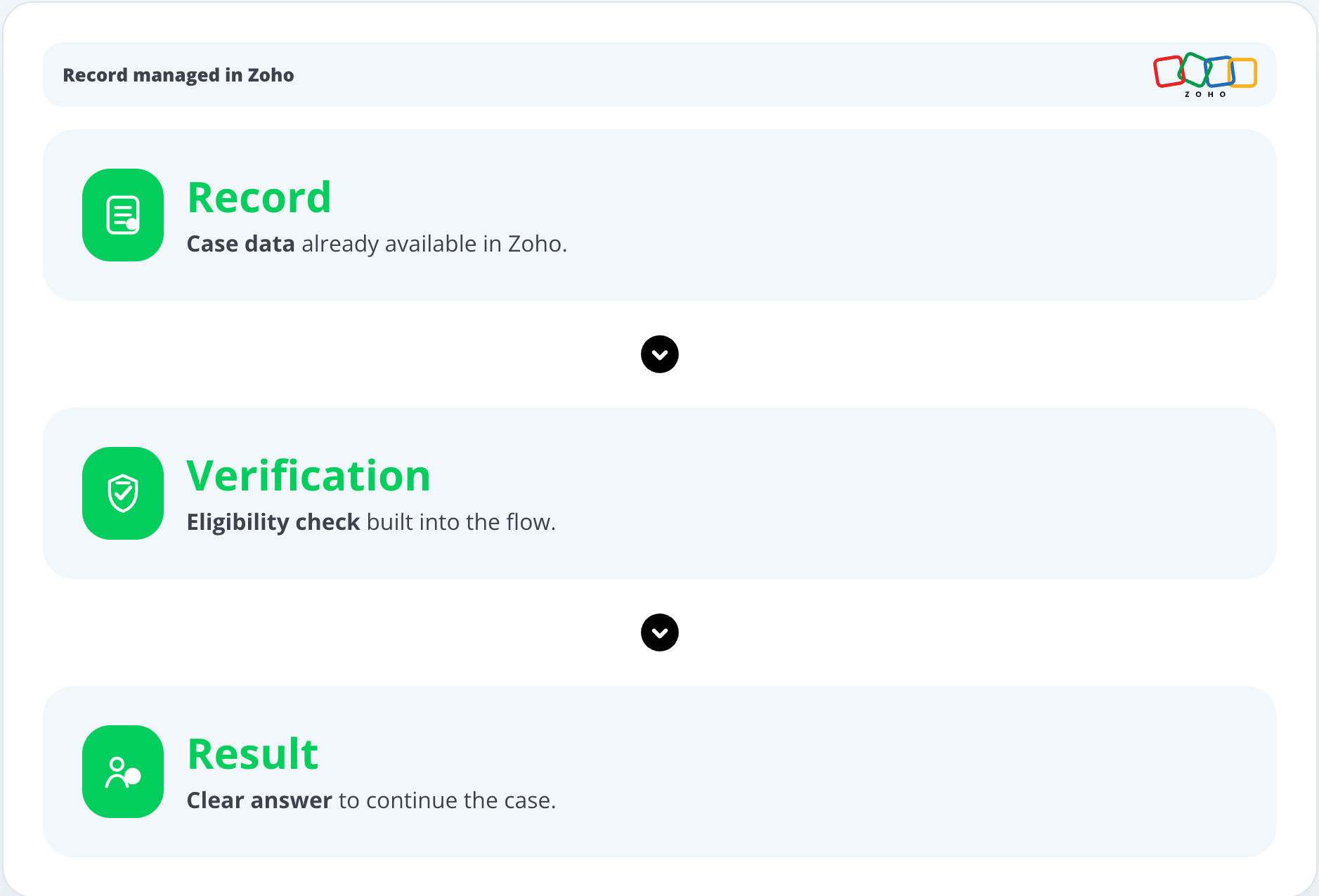
OPERATIONAL PROCESS

When eligibility verification forces the team to work **outside the process**

In **Medicaid-related processes**, receiving patient or applicant information is only one part of the work.

The team also needs to determine eligibility. If that verification happens separately, it can mean **checking another system, working in spreadsheets, or moving data manually** before the case can continue.

Medicaid Eligibility brings that verification into the workflow the team already manages with Zoho.



STEP BY STEP

From the record to a **concrete answer**

01

Uses the **available information**

The solution starts from the **data already stored in the record**.

02

Runs the **verification**

Using that information, it performs the corresponding **eligibility check**.

03

Returns the **result**

The team receives a clear answer: **Eligible / Not eligible**.

04

Continues the **process**

The result is available to **decide how to move forward** without managing the check in a separate spreadsheet.

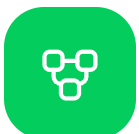
FEWER STEPS

Fewer steps to resolve **each case**



Avoids re-entering information

The verification uses the **data already available** in the record.



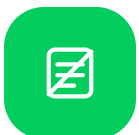
Simplifies case handling

The team can include the **eligibility check** in the same flow where the case is processed.



Makes action easier

The result is presented clearly so the responsible person can **continue with the next step**.



Reduces separate processes

Eligibility becomes part of the **case's operating flow**.



Can work together with **document intake**

Medicaid Eligibility can be combined with document intake and processing workflows when the file and the need to verify eligibility arrive as part of the same case.

For example, a flow can receive the documentation, extract the required information, and use that data later to run the **eligibility check**.

This way, document processing and verification become part of the **same operating path**.

Document intake

Receiving and extracting
case data.



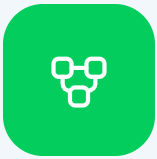
Eligibility check

Verification performed
with the information obtained.



Document, data, and result can be part of the same operating path.

The verification is available to move forward



Use the **record information** without manually moving it somewhere else.



Get a **clear eligibility answer** to continue the case.



Avoid **separate spreadsheets** to manage the verification.

Medicaid Eligibility



Record data

Name	
Medicaid ID	
Status	
Date	



Result available

☒ Eligible

☐ Not eligible

Concrete answer to continue the case within the same flow.

IDEAL ORGANIZATIONS

What organizations is it **designed for?**

Medicaid Eligibility is designed for organizations that need to verify Medicaid eligibility within processes they already manage in Zoho.



They manage processes where they need to **verify Medicaid eligibility**.



They already manage **case information in Zoho**.



They want to avoid verifications managed through **separate processes**.



They receive documentation together with **eligibility requests**.



They need the team to **act quickly** based on the result.

Verification as part of the process, not a **separate task**

InterConnecta integrates Medicaid Eligibility with the client's Zoho environment to use the **information available in the record** and return the result inside the workflow.

Does your team still need to leave its process to
verify eligibility for each case?

Talk to an InterConnecta specialist