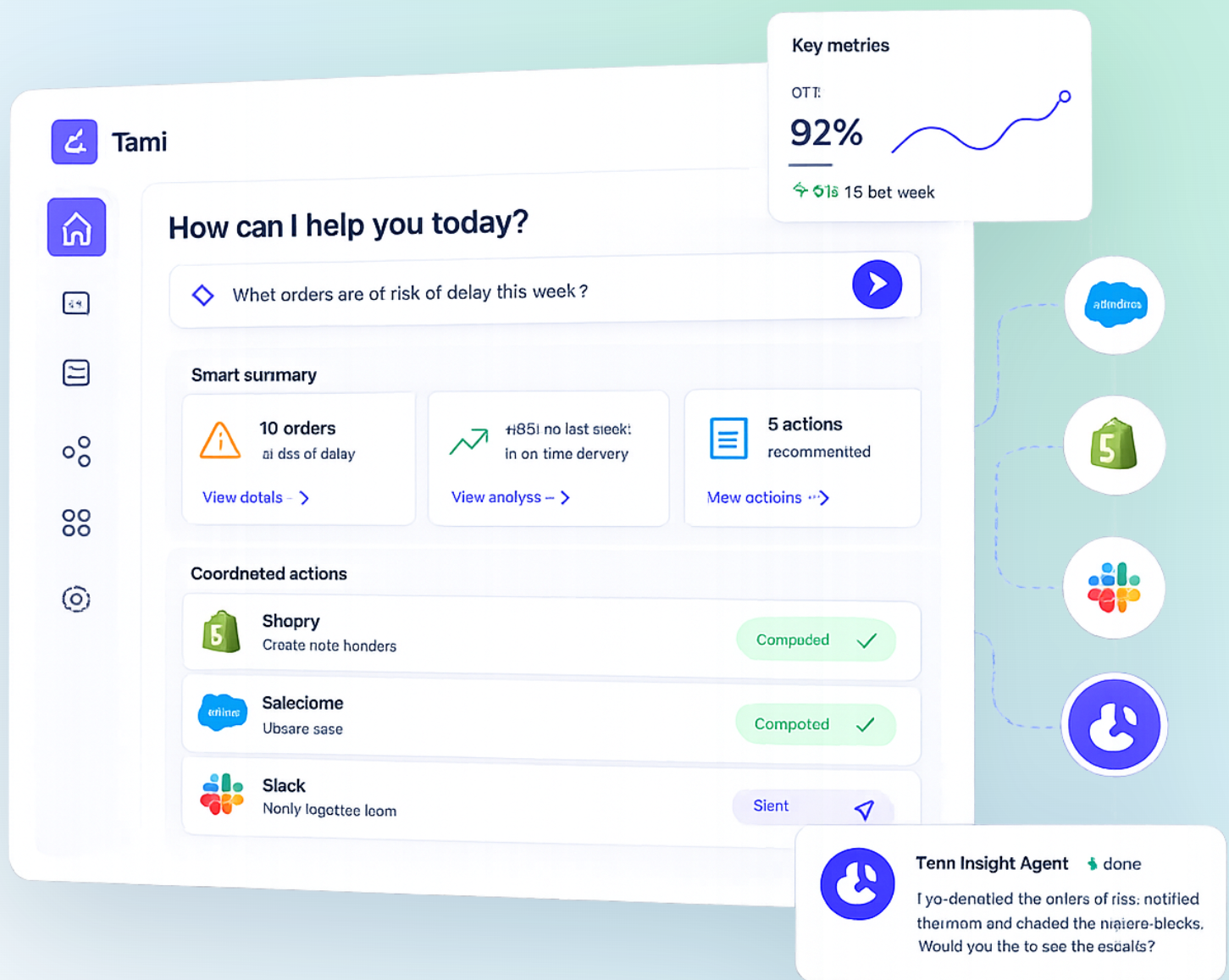


AI AGENTS FOR OPERATIONS

Tami Insight Agents

Your systems hold the **information**. Tami puts it within reach of your **team**.

Query **data**, identify what needs **attention**, and coordinate **actions** across different applications and AI agents from one place.



The dashboard displays the following information:

- Key metrics:** OTT: 92% (with a line graph showing an upward trend) and a status of 15 bet week.
- Query:** "What orders are of risk of delay this week?"
- Smart summary:**
 - 10 orders at risk of delay (with a warning icon and a "View details" link).
 - #851 no last week: In on time delivery (with an upward trend icon and a "View analysis" link).
 - 5 actions recommended (with a list icon and a "New actions" link).
- Coordinated actions:**
 - Shopify: Create note holders (Completed with a checkmark).
 - Salecrome: Upsare sase (Completed with a checkmark).
 - Slack: Nonly logottee loom (Sent with a paper plane icon).
- Chat window:** Tami Insight Agent (done) with the message: "I yo-denated the onlers of riss, notified the mom and chaded the nrière-blocks. Would you the to see the escaals?"

THE CHALLENGE

When finding an answer means checking **multiple systems**

Sales works in the **CRM**. Support manages **tickets**. Operations reviews projects. Meetings create additional information and indicators live in other tools.

To understand what is happening, teams end up manually gathering the **context** they need.

01

Distributed data across applications and teams.

02

Time spent searching, copying, and comparing information.

03

Operational context that is hard to interpret quickly.

04

Requests that involve more than one tool or agent.



HOW IT WORKS

From a question to an answer with context

Tami works as a **unified operations agent** that connects sources and lets teams interact with them in **natural language**.



Query

The user asks what they need to know about their **operation**.



Information access

Tami checks the **applications and tools** available for that request.



Analysis

It organizes the **relevant information** and presents it in the context of the query.



Coordination

It uses agents and **specialized capabilities** when different teams or systems participate.



Action

Depending on **enabled permissions**, the process can continue with connected actions.

One interface for **different needs**



Projects

Check statuses, tasks, milestones, and **blockers** to understand where attention is needed.



Support

Access information about **tickets** and situations that require follow-up.



Sales

Query **leads**, **opportunities**, and other commercial information available in the CRM.



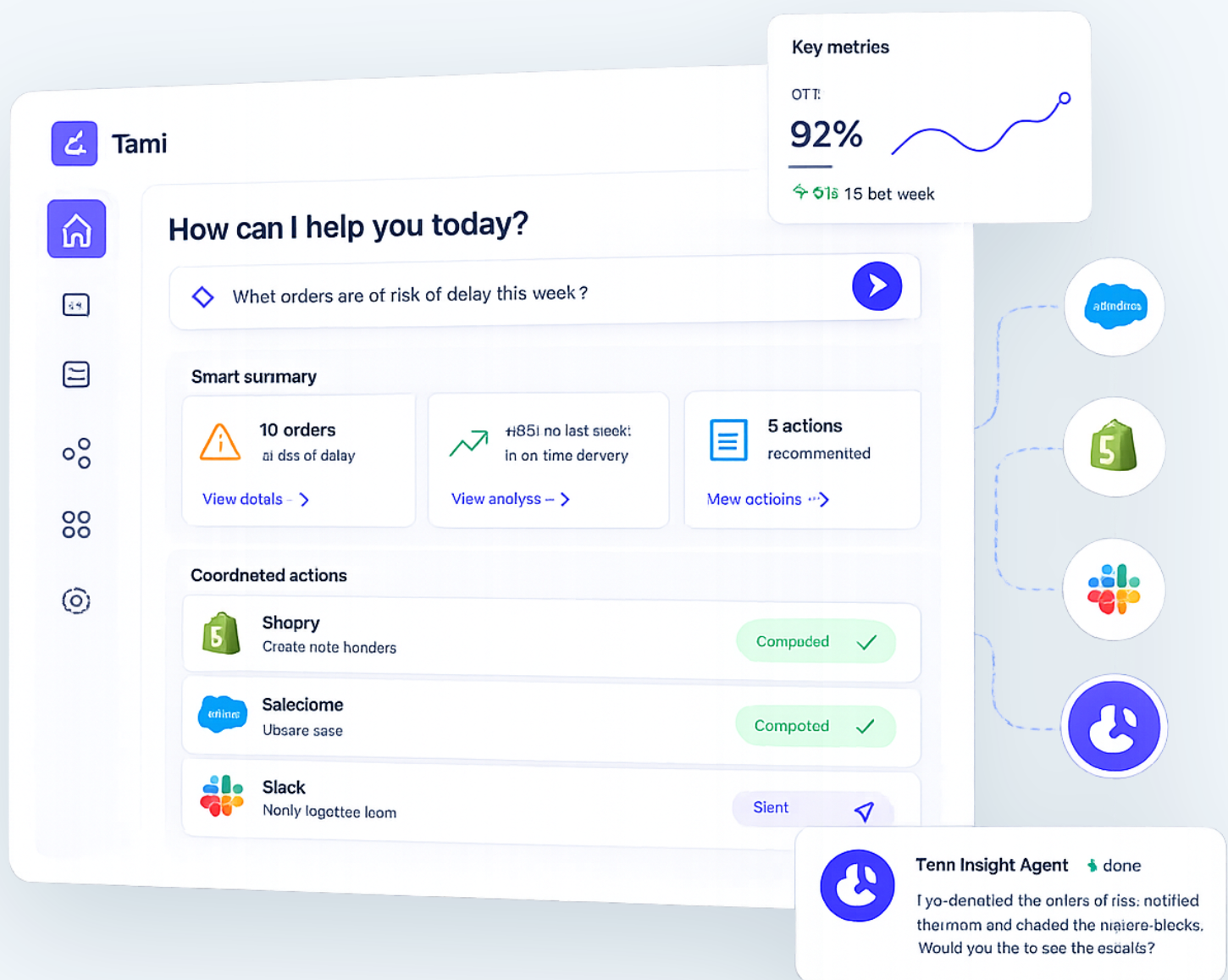
Meetings

Retrieve summaries to review **decisions**, participants, and discussed topics.



Indicators

Track **performance** and detect situations that require analysis.



IMPACT

What changes for your **team**?

01

Fewer manual searches to locate each piece of data.

02

More context gathered from available sources.

03

More direct access to business information using natural language.

04

Continuity between query and action when the implementation allows it.

INTEGRATIONS

It connects with your **business ecosystem**

Tami can connect with applications in the **Zoho ecosystem**, as well as other business tools depending on each implementation.



The available **systems, agents, permissions, and capabilities** are configured according to each organization's needs.

ORGANIZATIONAL FIT

Which **organizations** is it designed for?

Tami Insight Agents is designed for companies that want to add **AI agents** on top of their existing data and processes.

01

They work with multiple applications to manage their operation.

02

They need easier access to information from different teams.

03

They want to reduce manual queries and reviews across systems.

04

They need to connect different AI capabilities within a single experience.

- Tami **Insight Agents**

The goal is not to add another system, but to make the **information** and **capabilities** already part of the operation easier to access.

InterConnecta configures Tami on top of the **applications, information sources, permissions, and processes** each organization needs.

Talk to a specialist